



Application Data Sheet

Application Information

Application number::	10/648,722
Filing Date::	08/25/03
Application Type::	Regular
Subject Matter::	Utility
Suggested classification::	
Suggested Group Art Unit::	
CD-ROM or CD-R??::	
Number of CD disks::	
Number of copies of CDs::	
Sequence Submission::	
Computer Readable Form (CRF)?::	
Number of copies of CRF::	
Title::	System for Business Service Management and Method for Evaluating Service Quality of Service Provider
Attorney Docket Number::	16869N-091300US
Request for Early Publication::	No
Request for Non-Publication::	No
Suggested Drawing Figure::	
Total Drawing Sheets::	28
Small Entity?::	No
Latin name::	
Variety denomination name::	
Petition included?::	No
Petition Type::	
Licensed US Govt. Agency::	
Contract or Grant Numbers One::	
Secrecy Order in Parent Appl.::	No

Applicant Information

Applicant Authority Type:: Inventor
Primary Citizenship Country:: Japan
Status:: Full Capacity
Given Name:: Toshihiro
Middle Name::
Family Name:: Nakaminami
Name Suffix::
City of Residence:: Zama
State or Province of Residence::
Country of Residence:: Japan
Street of Mailing Address:: c/o Hitachi, Ltd.
Postal Address Line Two:: Intellectual Property Group
Postal Address Line Three:: New Marunouchi Bldg.
Postal Address Line Four:: 5-1, Marunouchi 1-chome
Postal Address Line Five:: Chiyoda-ku
City of Mailing Address:: Tokyo
State or Province of mailing address::
Country of mailing address:: Japan
Postal or Zip Code of mailing address:: 100-8220

Applicant Authority Type:: Inventor
Primary Citizenship Country:: Japan
Status:: Full Capacity
Given Name:: Makoto
Middle Name::
Family Name:: Kitagawa
Name Suffix::
City of Residence:: Fujisawa

State or Province of Residence::
Country of Residence:: Japan
Street of Mailing Address:: c/o Hitachi, Ltd.
Postal Address Line Two:: Intellectual Property Group

Postal Address Line Three:: New Marunouchi Bldg.
Postal Address Line Four:: 5-1, Marunouchi 1-chome
Postal Address Line Five:: Chiyoda-ku
City of Mailing Address:: Tokyo
State or Province of mailing address::
Country of mailing address:: Japan
Postal or Zip Code of mailing address:: 100-8220

Applicant Authority Type:: Inventor
Primary Citizenship Country:: Japan
Status:: Full Capacity
Given Name:: Susumu
Middle Name::
Family Name:: Kobayashi
Name Suffix::

City of Residence:: Kawasaki

State or Province of Residence::
Country of Residence:: Japan
Street of Mailing Address:: c/o Hitachi, Ltd.
Postal Address Line Two:: Intellectual Property Group
Postal Address Line Three:: New Marunouchi Bldg.
Postal Address Line Four:: 5-1, Marunouchi 1-chome
Postal Address Line Five:: Chiyoda-ku
City of Mailing Address:: Tokyo
State or Province of mailing address::
Country of mailing address:: Japan
Postal or Zip Code of mailing address:: 100-8220

Applicant Authority Type:: Inventor
Primary Citizenship Country:: Japan
Status:: Full Capacity
Given Name:: Toshiaki
Middle Name::

Family Name:: Tokunaga
Name Suffix::
City of Residence:: Yokohama
State or Province of Residence::
Country of Residence:: Japan
Street of Mailing Address:: c/o Hitachi, Ltd.
Postal Address Line Two:: Intellectual Property Group
Postal Address Line Three:: New Marunouchi Bldg.
Postal Address Line Four:: 5-1, Marunouchi 1-chome
Postal Address Line Five:: Chiyoda-ku
City of Mailing Address:: Tokyo
State or Province of mailing address::
Country of mailing address:: Japan
Postal or Zip Code of mailing address:: 100-8220

Correspondence Information

Correspondence Customer Number:: 20350

Representative Information

Representative Designation::	Representative Number::	Representative Name::
Primary	27,431	Robert C. Colwell

Domestic Priority Information

Application:: Continuity Type:: Parent Application:: Parent Filing Date::

Foreign Priority Information

Country::	Application number::	Filing Date::
Japan	2003-174234	06/19/03

Assignee Information

Assignee Name:: Hitachi, Ltd.
Street of mailing address:: 6, Kanda Surugadai 4-chome, Chiyoda-ku

City of mailing address:: Tokyo

State or Province of mailing address::

Country of mailing address:: Japan

Postal or Zip Code of mailing address::